

# Wireless Public Announcement System for Hearing Devices

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Workshop Hearing Screening and Technology, Brussels 28 January 2009



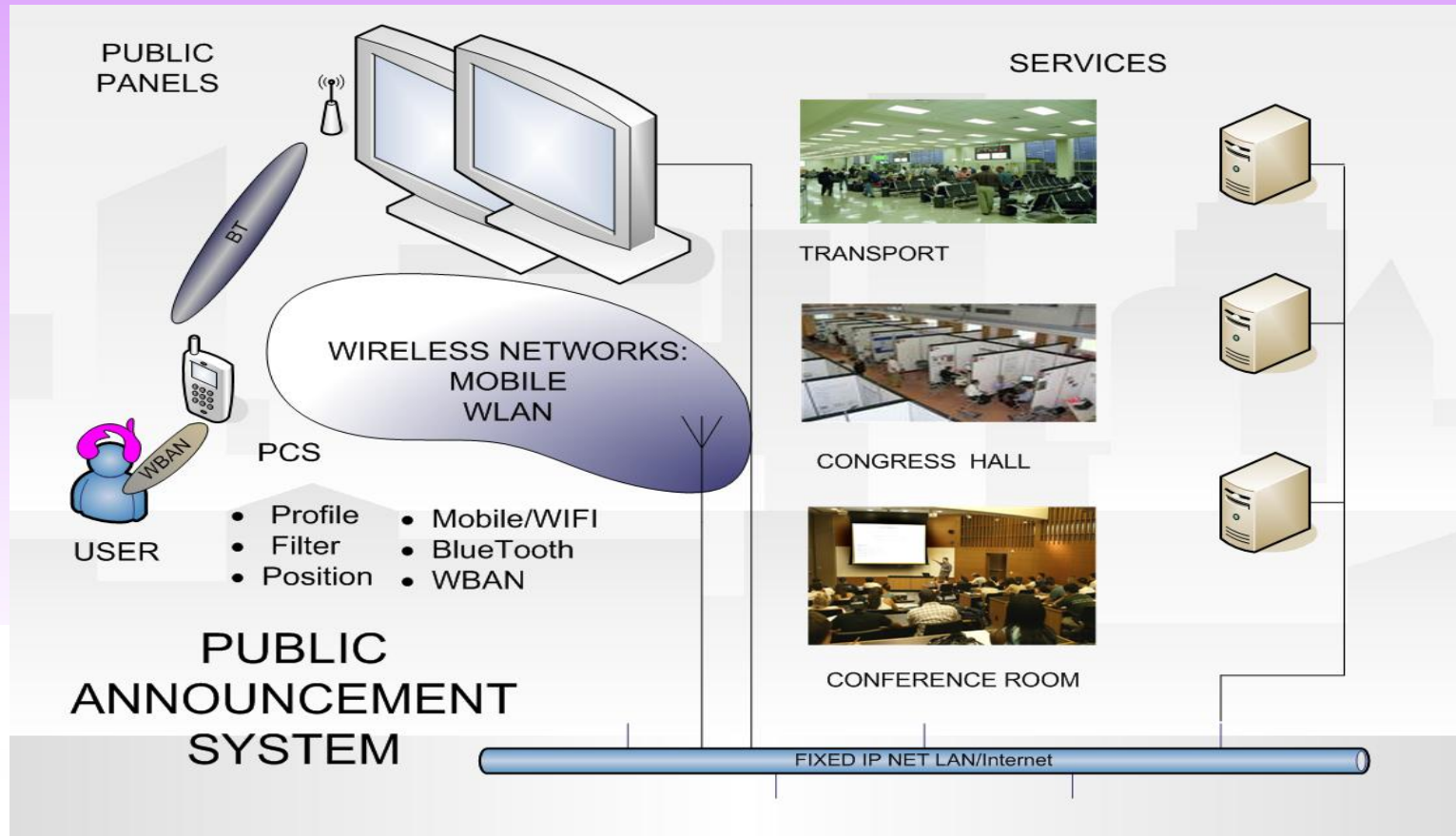
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# Scenario



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# Scenario

## The Personal Communications System

As Communications hub:

- Connects to Hearing Aid via WBAN
- Connect to Personal Networks:
  - Bluetooth
- Connects to remote Networks
  - Mobile
  - WLAN (WiFi), WMAN



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# Scenario



- A person with hearing impaired profile and equipped with the latest PA technology terminal is going to the Museum using the Train. On the way he interrupts the excursion and visits a shop.



# Scenario



Activities:

## **Programming the day:**

Excursion info: destination timetable is used to prepare the Public Announcement filters.

- This activity is performed at home with a PC Screen and with high speed internet access to Access Public Announcement Providers Web Pages (ie. Train or Museum information Web Pages)



# Scenario



## On the move;

- Using the mobile device (PCS) connected via wireless to internet (Mobile or Wifi) and to a Hearing Aid (WBAN).
- The user receives text, images, audio and vibration warnings of PA messages that are received.
- Location is defined on the fly by a location platform that combines the information from different technologies (Wireless Beacons like Wifi and Mobile, RFID, GPS)
- **At the Train Station.**

Change of Train Platform Announcements. Received for informing of a Platform Change.



# Scenario

**On the move;** Using the mobile device.

## **At the Museum:**

The museum is offering a tour for hear impaired visitors. This announcement will be received by the user when he is inside the museum.

- Announcement received in the vicinity of a shop (announcing discounts) prompts the user to change his plans for a visit to the shopping Mall.

→ This PA message will be received by the user if allowed by the programmed filter.

→ All messages are stored and can be heard and read again.





# Scenario

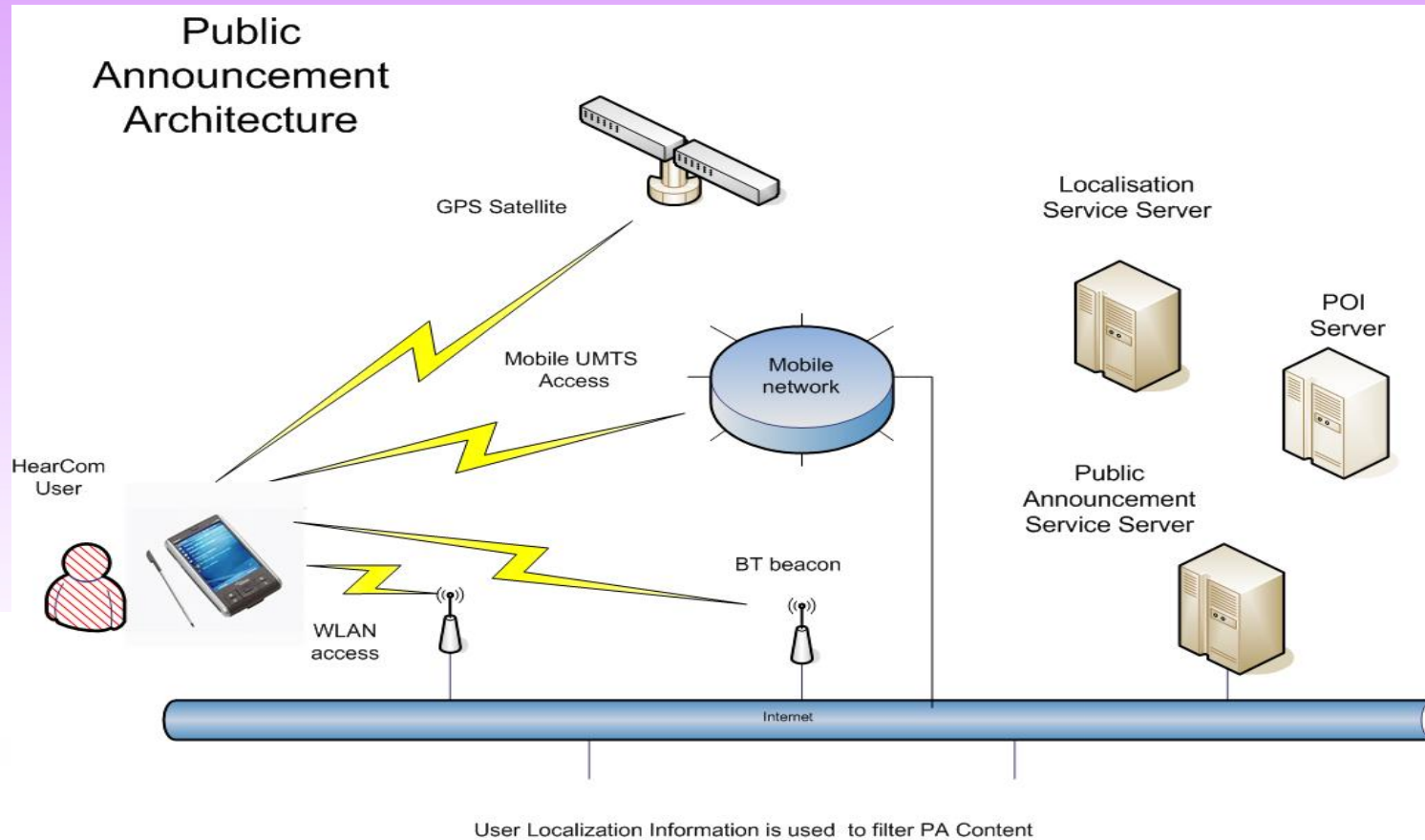


- **Emergency Announcement**

A Fire Alarm Announcement at the Mall . This type of announcement will be propagated to all users in the vicinity of the danger.



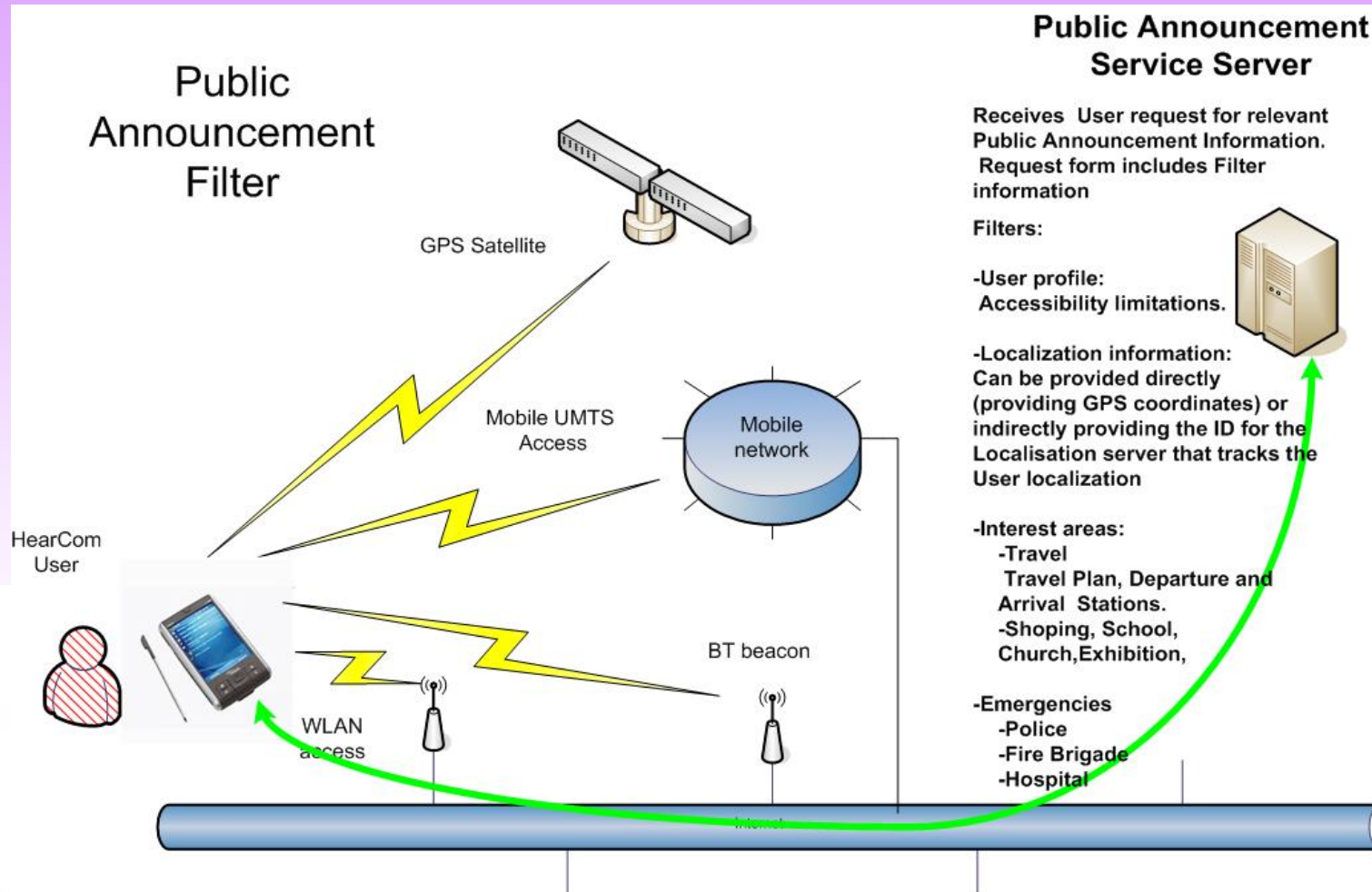
# System Architecture



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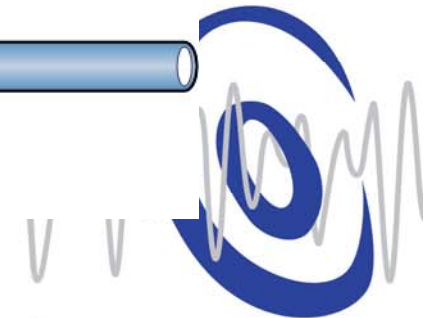


# System Architecture: Elements



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User Public Announcement Request provides User Information and is used to filter PA Content



# System Architecture: Elements

## Public Announcement Publication

Announcements can be placed by the Different Public Organizations in different Formats /Languages to cater for the different Profiles and Localization

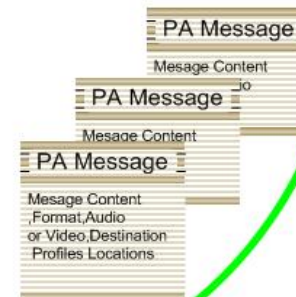
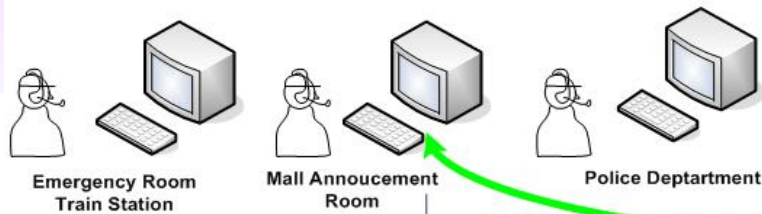
### Announcement Parameters:

- Localization scope
- Urgency
- Language
- Voice File /Text File /Image
- Target Profile

## Public Announcement Service Servers



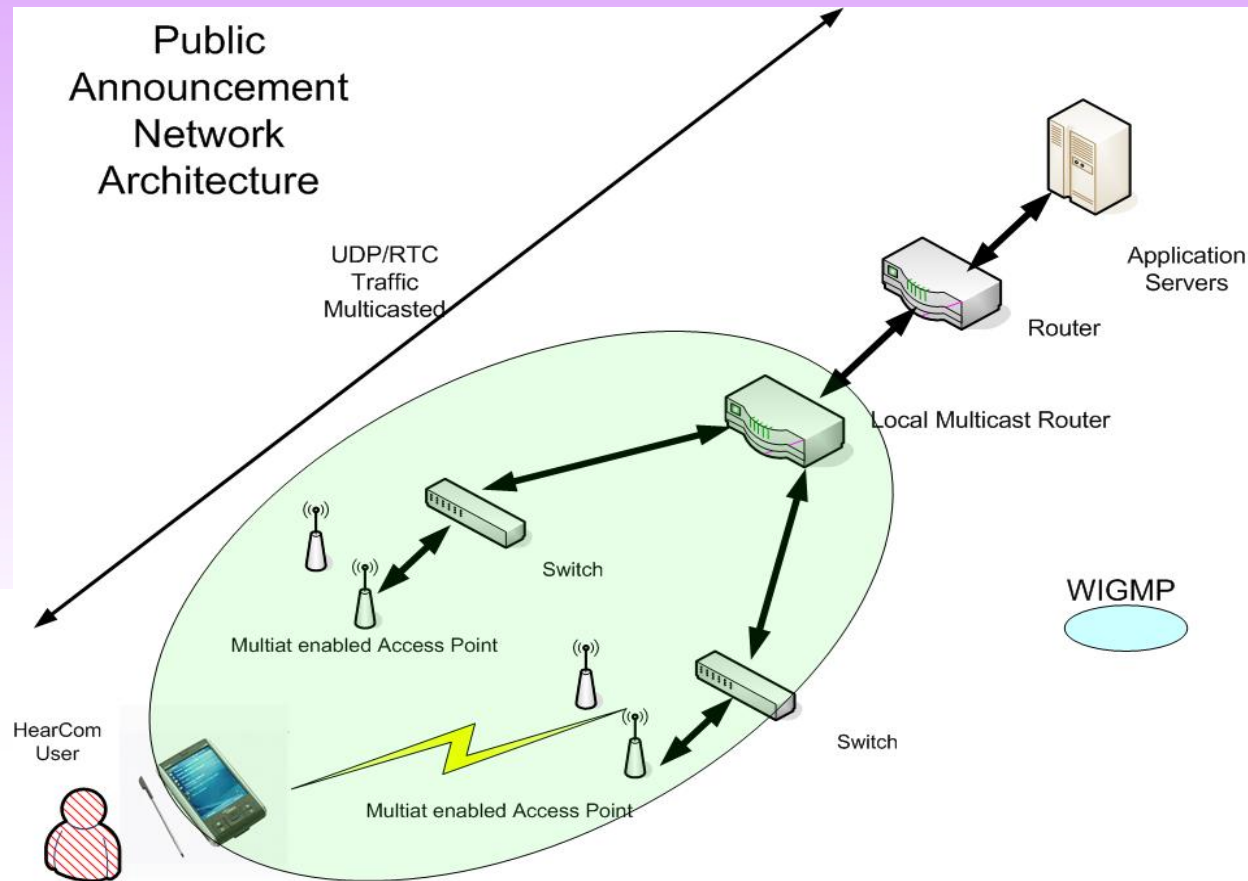
## Public Announcement Organization



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# System Architecture: Network



Different Network Technologies are available to propagate the information optimally:

- Unicast/ Broadcast/ Multicast.
- The Mobile Wireless Networks

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# System Architecture: Protocols

**Organization for the Advancement of Structured Information Standards (OASIS)** has proposed a protocol to propagate alert messages. This protocol can be extended to informational messages.

## **CAP:** Common Alerting Protocol:

- Supporting digital images, text ,audio and video.
  - Multilingual and multi-audience messaging
  - Flexible geographic targeting (localization).
  - Compatible with digital encryption and signature capability.
  - Message update and cancellation features
  - Interoperability standard for use among warning systems and other emergency information systems.
  - Usable over multiple transmission systems.
  - End to end authentication and validation of all messages.

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# Human Machine Interfaces

- Adapted to user profile.
  - Hearing impaired, Elderly ..
- Connected to Hearing devices
- Critical for deployment success.
  - User friendly: overcome user limitations (wear it and use it at home: domestic applications).
  - Messages filtered and with different alert levels
    - Location dependent.
    - Alert messages prioritized

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# Conclusions

- **A system for the propagation of Public Announcements to mobile users**
- **Proposal is based on Hearing devices connected to PCS, IP technology and CAP like messages.**
- **Specially conceived to empower accessibility of Users on the move of different profiles (Hearing, Vision Impaired).**
- **Based on off the shelf technology (WBAN to come):**
- **Messages:**
  - **Presentation adapted to user preferences and profiles.**
  - **Filtered based on user localization, profile and preferences.**
  - **Stored to be retrieved for later revision by the user.**
- **Further development needed in Assistive HMI technology.**

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Thank you

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